

Welcome to Otorohanga Kiwi Holiday Park

CHECK-IN: Self Check-In Kiosk available between 1pm— 11.30pm. Reception is no longer staffed. Call 021873981 for service.

DEPARTURE TIME: Check out is 10am for all guests on the day you are leaving. Please drop key in "Key Drop box" in Check in room.

LATE CHECKOUT: We will accommodate late check-out requests whenever possible, subject to availability. Please enquire in advance. Extra charges will apply.

CONDUCT: All guests must restrict their noise level after 10pm and before 7am. No music or radios after 10pm. Alcohol must only be consumed on sites booked to guests. Excessive drinking and parties are forbidden. Drug use is forbidden. Otorohanga Kiwi Holiday Park reserves the right to refuse entry and/or terminate booking, without refund, regarding disorderly conduct.

EMERGENCY: In the event of an emergency which requires the POLICE, AMBULANCE or FIRE SERVICE, dial 111 immediately for assistance.

AED: Located outside reception. Call 111 for code.

PARKING: One car park is available at all sites and near your accommodation unit. Prior arrangement must be requested for additional onsite parking.

VEHICLE SPEED: Vehicle speed is limited to walking pace only (less than 5km/h) Please watch out for children.

SMOKING/VAPING: NO smoking or vaping in any areas, other than the designated SMOKING/VAPING AREA.

SWIMMING POOL/SPA POOLS: We ask you to follow all signage at the pool/spa pool area. Be considerate of others, especially young/small children. Swim nappies must be worn by all under 2yr olds. There is one complimentary swim nappy in all accommodation units. NO DOGS allowed in Pool Area. NO lifeguards on duty.

DAMAGES: Guests staying at Otorohanga Kiwi Holiday Park will be liable and take full responsibility for any damage and/ or breakages incurred during their stay and the cost of repairs.

PETS: All pet owners MUST follow all dog rules. NO dogs allowed in communal areas. All dogs MUST be on a lead at all times. All Dogs must be taken off the Park property twice daily for toilet walks. See location of Dog walking area next door to Holiday Park on the reverse side of this Site Map. Maximum of two dogs allowed during any one stay. Management reserves the right to evict guests at anytime, if dog rules are not abided by and/or your dog is not kept under control. NO refund will be given on accommodation or dog charges.

AED outside reception call 111 for box code.



POWERED SITES: All vehicles using powered site facilities MUST have an Electrical Warrant of Fitness and comply with LPG standards (NZS 5428:1996)

TENTS: Electricity can only be connected through an approved isolating transformer or RCD Safety Switch.

COMMUNAL KITCHEN/TV ROOM/LOUNGE: Open 24 hours. Please respect the facilities and clean up after yourself.

BBQ'S: Are available free of charge. Please clean after use and inform reception if the gas bottle is empty.

SHOWERS: We offer free unlimited hot water showers. Please be considerate to other guests who could be waiting.

LAUNDRY ON SITE: Open 24 hours. Coins required 2 x \$2.00 for washing machines. \$2.00 coins for Dryers.

PUBLIC 24hr LAUNDRY: Located along Limestone Drive (next door to park) Credit card/Debit card availability.
Large machines available.

ELECTRIC VEHICLE CHARGING: We have a FREE EV charging port at the end of the Park House (Unit 20) You must have the approved lead to use this Charger. NO EV's to be charged from unit power points as this is illegal and can cause fires.

FIRES: NO Open flames are permitted on the park premises, this includes candles. NO Fireworks permitted.

INTERNET/WIFI: We provide FREE unlimited Wifi. See your check in ticket for password. Turn OFF your wifi on your devise, then turn back on before connecting to our wifi.

DUMPSTATION: All campervans and caravans must have their own wastewater container and chemical toilets must be emptied in dump stations, see location on map. NO wastes are to run onto the ground or into drains.

RUBBISH/RECYCLING: Separate your recycling into the appropriate recycling bins. Discarding waste and litter around the park is prohibited.

DAY VISITORS: NO day visitors allowed during Summer Period and during Public Holidays. All day visitors must park outside Holiday Park grounds in Parking area along Limestone Drive. NO Visitor parking at Park entrance and reception area. NO visitors are permitted to use the Pool or Spa Pools.

HEALTH & SAFETY: It is the responsibility of the adults to follow all health & safety guidance around the park and are responsible for the health & safety of children within their care.